

Turbo Charge your PPM system

- Are your users happy with your PPM application?
- How long has it been since anyone last reviewed the set-up and performance of your... application/system?
- Do you spend too much time fire fighting user issues?



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CQC Solutions can offer a complete or targeted assessment of your PPM systems installation to ensure your business is realising the maximum business and IT value from you. Our assessment solutions can provide:

- A thorough review of your database set-up and performance.
- An assessment of the technical environment in which your PPM system is running.
- An analysis of your functional configuration to ensure that your PPM system is set up to deliver in the way that is most effective.

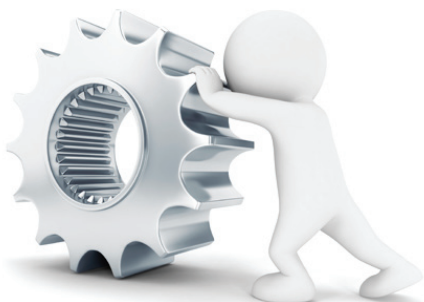
CQC Solutions provide expert Project Portfolio Management (PPM) consultancy to a growing number of enterprise businesses in many vertical markets. With extensive experience of PPM and Business Process Management (BPM) best practice, CQC's approach combines best-in-class tools with common sense best practices to ensure that our clients derive maximum business and IT benefit from their PPM or BPM installations.

Based in London, but with clients world-wide, CQC's steadily growing team of consultants are renowned for their straightforward, pragmatic approach. Our team are all extensively trained and are dedicated to maintaining the quality and integrity of CQC services.

We are experts in leading Programme and Project Management tools such as CA-Clarity (PPM & RAD), Salesforce (Customer Relationship Management & PPM), Planview and MS Project and can provide a full range of Project Management Office services 'Out of the Box'.

"Without exception the consultants at CQC Solutions have displayed all of the core qualities necessary in delivering a successful project - strong team, user engagement and in-depth knowledge"

**Martin Cororan - Programme Manager,
Symbian Software**



Factors affecting performance

The following factors can degrade performance:

- Inappropriate configuration of:
 - System hardware.
 - Application and database software.
 - High Availability and Disaster Recovery features, e.g. Database Clustering.
- Over-auditing of data changes and data access.
- Storing data that is no longer required for business and/or regulatory requirements.
- The system having to perform more work than is required. For example:
 - Thousands, or millions of rows of data is presented when you only need the most recent information.
 - Screens full of data when you only need a small subset of that information.
 - Using inappropriate data access methods.

To counter the above (and other more subtle areas that degrade system performance) we can:

- Perform a thorough review of the system configuration and propose relevant changes.
- Compare what exists with what is required to meet your business and regulatory requirements – with the aim to significantly reduce the volume of data stored in the system.
- Compare how the system is used with what information is required. This can include reviews of:
 - Business and system processes.
 - Screen (and report) content.
 - Data access methods for operations that can significantly impact performance.