CQC SOLUTIONS

CA Clarity PPM Managed Solutions

CQC now offer CA Clarity PPM as Software-as-a-Service

CQC Solutions are also able to offer a fully managed/ hosted service for Clarity clients. Supporting user bases from 100 to 10000, CQC Solutions can be your one stop shop for everything required to host Clarity, support Clarity and run Clarity on behalf of clients.

Cost effective CA Clarity PPM Software-as-a-Service

CQC Solutions are an authorised solutions partner, alliance partner and reseller for CA Clarity PPM a Leader in the Gartner Magic Quadrant CA Clarity PPM provides a systematic and structured approach to quickly bring together people, processes, and technology to help optimize your business processes. Delivered over the web, CA Clarity PPM can help you lower your IT costs and greatly reduce infrastructure requirements. With our team of expert Clarity consultants, we understand how to leverage what you already have and how to interface to what you need now and in the future. CA Clarity PPM is also available with our PMO 'Out of the Box' solution.

In addition, through our hosted delivery model, the client will also have the following major benefits:

- Deployment: No Software
- No hardware cost
- No application maintenance burden
- Zero upgrade cost
- World class data centers
- Faster time to value and ROI Development: Full Control
- Full application development model
- Robust Web Services
- Complete integration solution
- Minimal need for IT resources and expertise

"The quality and speed of support provided by CQC Solutions has been outstanding, from minor admin issues through to major functional upgrades"

Dave Worley - Vodafone Group Services

Our hosted data centres operate a self-healing network designed to intelligently re-route traffic to maximise efficiency and the time taken to deliver content to users. Our servers are located on the fastest network in the UK and have the optimum environment.

Connectivity
The Manchester data centres are connected via 2 x 1Gb rings to London. London has a dark fibre ring connecting five data centres, so should any data centre go offline – there will always be an alternative route.

There are eight transit links into London from six different bandwidth suppliers

(AboveNet, Telia, Verio, Global Crossing and Level3). Each one has been selected for their global reach and reliability. In addition to this, there are five peering arrangements in place with LINX P, LoNAPP, LiPEX, MaNAPP and MCiX.

Also included with the Managed Services is the CAPA product for **Accelerated Adoption**

Accelerated End User Adoption of CA-Clarity PPM helps you quickly standardize on best practice processes. CA-Clarity PPM web-based configuration minimizes end-user training and reduces IT staff reliance to manage, maintain and support the system. To help maximize end-user adoption and meet specific customer learning needs, CA Productivity Accelerator, a unique solution for end user training and content Development is included in this service offering.

The CA Productivity Accelerator:

- Enables you to leverage training, support documentation and delivery across the entire enterprise.
- Provides sophisticated content that can be modified and deployed without IT expertise.
- Offers multiple deployment options that are suited to varied organizational infrastructures.
- Increases user acceptance, decreases support costs and enhances productivity.