CA Clarity and CA GRC Manager will change Report Servers

CA will begin shipping and support the Business Object Report Server environment with CA Clarity and CA GRC Manager. CA will stop shipping the Actuate iServer to new customers in July 2008.

Why Business Objects?

Why has CA decided to select Business Objects to replace Actuate iServer as CA Clarity's and CA GRC Manager's standard report solution?

Business Objects is a market leading reporting platform and CA has decided to standardize on Business Objects as the reporting solution for all CA products. In addition, many CA Clarity customers have requested support for Business Objects.

When will support for Business Objects be available in CA Clarity and CA GRC Manager?

CA Clarity support will be available as of CA Clarity 8.1.1 (8.1 Service Pack 1). CA GRC Manager 1.5 will have Business Objects support.

Business Objects FAQs

What Business Objects reporting technology is used to implement reports?

Crystal Reports.

Will I lose functionality if I choose Business Objects as my report server option?

The CA Clarity and CA GRC Manager Business Objects integration will provide all of reporting functionality that was available in the Actuate integration. Report definition files for Business Objects reports will be provided as we did for Actuate reports. If you wish to extend or customize stock reports shipped with CA Clarity, this option will be available.   CA GRC Manager currently does not provide any stock reports.

Am I required to pay for Business Objects?

No. As of CA Clarity 8.1.1 and CA GRC Manager 1.5, new and existing CA Clarity customers do not pay for run-time licenses for Business Objects — it is included as part of the purchase of CA Clarity and CA GRC Manager.

If I am not required to pay for Business Objects, will the Business Objects development and designer tools be included?

No. You must purchase the development and designer tools separately from Business Objects. Report viewer licenses are included with CA Clarity and CA GRC Manager. The Business Objects development and designer tools licenses can be purchased on the Business Objects website.

Will CA provide a means to migrate Actuate reports to Business Objects Crystal reports?

CA Clarity development has created several of the existing CA Clarity stock reports in Business Objects. We also enhanced the Business Objects reports (for example, added the ability to configure multi-value report parameter lookups for many of the stock reports). A number of Actuate stock reports were not replicated in Business Objects based on customer feedback that the reports were not being used. CA GRC Manager does not provide any stock reports.

Any custom reports or changes to stock reports must be recreated in Business Objects. CA Services will provide a report conversion service to customers who are interested. Please contact gse@ca.com for information or quotes.

How many Business Objects Crystal reports will be supported with CA Clarity 8.1.1?

There are 12 stock CA Clarity reports, 7 PMO Accelerator reports, and 8 New Earned Value Management (EVM) reports (the latter being part of our separately licensable Earned Value Management capabilities that will be released with 8.1.1). The following is a list of existing stock and PMO reports recreated for Business Objects Crystal and a list of existing stock reports not recreated for Business Objects Crystal.

Existing Reports Created for Business Objects Crystal Reportsl

Name of Report	Report Type	Uses Datamart
Project Listing (now called Project Status)	STOCK	YES
Budget/Forecast Analysis	STOCK	YES
Resource Assignments	STOCK	YES
Timesheet Detail	STOCK	YES
Key Tasks and Milestone Status	STOCK	YES
Project Transactions Inquiry	STOCK	YES
Missing Time Report	STOCK	YES
Customer & Provider Chargeback	STOCK	NO
Portfolio Alignment	STOCK	YES
Resource by Role Description	STOCK	YES
Customer Invoice	STOCK	NO
Chargeback GL Account Activity	STOCK	NO
Project Storyboard	PMO	NO
Program Schedule Review	PMO	NO
Resource Forecasted Utilization Detail Report	PMO	YES
Capacity vs. Demand By Resource	PMO	YES
Capacity vs. Demand by Role/Category	PMO	YES
Resource Forecasted Utilization	PMO	YES
Resource Availability	PMO	YES

Existing Reports Not Created for Business Objects Crystal Reports

Name of Report	Report Type
OBS Listing	STOCK
Resource Bench	STOCK
Revenue Forecast	STOCK
WIP Summary	STOCK
Provide Chargeback	STOCK
Chargeback Forecast by GL Period	STOCK
WIP Aging By Customer	STOCK
Transactions Inquiry	STOCK
Company Listing	STOCK
Invoice Register	STOCK
Pre-Billing Report	STOCK
Project Analysis and Profitability	STOCK

Project Snapshot	STOCK
Project Stoplight	STOCK
Resource Calendar	STOCK
Resource Listing	STOCK
Resource Utilization History	STOCK
Resources by Skill	STOCK
Skills Listing	STOCK
Unfilled Roles	STOCK

What version of Business Objects will CA Clarity 8.1.1 and CA GRC Manager 1.5 support?

Business Objects XI Enterprise Release 2 SP3
Crystal Reports XI Release 2

Will Business Objects be bundled into the CA Clarity and CA GRC Manager release packages just like Actuate?

Yes. Business Objects will be included in the CA Clarity and CA GRC Manager release packages starting with CA Clarity 8.1.1 and CA GRC Manager 1.5.

Will the CA Clarity and CA GRC Manager reporting user screens change to support Business Objects?

There will be minor changes in the UI, but for the most part, the CA Clarity and CA GRC Manager user screens for reports will stay the same.

Actuate FAQs

Will CA Clarity continue to support existing Actuate infrastructure and reports?

Existing stock CA Clarity Actuate reports will be in maintenance mode, which means no new enhancements will be implemented. Support for these existing stock reports will be provided through the end of 2009.

The Actuate integration for CA Clarity will be supported until the end-of-service of our next major release following CA Clarity r8.

Actuate plans to drop support of Actuate 8 as of June 2008, will CA Clarity and CA GRC Manager support Actuate 9?

As of CA Clarity 8.1.1 and CA GRC Manager 1.5, only Actuate 9 will be supported. Actuate 8 will not be supported for CA Clarity 8.1.1 and CA GRC Manager 1.5.

Will I be able to run Business Objects and Actuate at the same time within CA Clarity or CA GRC Manager?

No. You must choose either Business Objects or Actuate as the CA Clarity or CA GRC Manager reporting server. In addition if CA Clarity and CA GRC Manager are installed on the same instance, you still must choose either Business Objects or Actuate and the reporting server you select will be used for CA Clarity and CA GRC Manager applications installed on the same instance.

Will Actuate report server software continue to be bundled in the release package for CA Clarity 8.1.1 and CA GRC Manager 1.5 and beyond?

No. If you are an existing CA Clarity customer and would like to get a copy of Actuate report server software, you will need to download it from http://support.ca.com.

I want to migrate from CA Clarity 7.5.3 to CA Clarity 8.1.1, do I need to install Actuate 8 to migrate my CA Clarity reports?

No, you can upgrade to Actuate 9 before starting your Clarity migration.

Can CA Clarity reports compiled in Actuate 8 run in Actuate 9?

Yes.

Can Clarity reports definitions created before CA Clarity 8.1.1 be compiled in Actuate 9?

Yes, but with the caveat around charting changes made in Actuate 9. You may have to rebuild charts in any report you wish to recompile, including stock reports or reports based on stock reports. The Actuate stock reports shipped in 8.1.1 are compiled in with Actuate 8 to avoid this problem.

Technical CA Clarity Reporting FAQs

Will the Business Objects reports read the same database tables as the Actuate reports or will the data need to be exported into a different data model?

All Business Objects reports read the same database tables, via the BO Universe where those reports resides as the Actuate reports. No data migration is required for the Business Objects reports.

If the CA Clarity reports are only using the Crystal Reports module of Business Objects, why is CA Clarity providing a Business Objects universe?

For future releases, we are planning to use other modules within Business Objects (for example, Web Intelligence). Seeding a Business Objects universe provides an easier migration path when using other Business Objects modules in CA Clarity.

Will the security for CA Clarity and CA GRC Manager reports change with Business Objects Crystal?

You should see no change around the security for reports with Business Objects. CA Clarity and CA GRC Manager security rights will be supported for report navigation, access to specific CA Clarity or CA GRC Manager reports, and record-level security access the report.

Where can I find out additional technical information such as making the optional switch from Actuate to Business Objects or how to register Business Objects reports?

The CA Clarity and CA GRC Manager documentation will be updated to include migration and administrative information. Please refer to the release notes of CA Clarity 8.1.1 or CA GRC Manager 1.5 for more details.